



**INTERNATIONAL LTD  
THERMAL RESEARCH**

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E-Mail: [itr@shaw.ca](mailto:itr@shaw.ca) Tel: (604) 278-1272 Toll free: 1-800-755-1272  
Website: [www.hurricaneheater.com](http://www.hurricaneheater.com) Fax: (604) 278-1274

April 7, 2003

**Important Safety Notice -- Hurricane Heating System**

Dear Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act

International Thermal Research Ltd. has decided that a defect which relates to motor vehicle safety exists in our V2001 electronic control boards which is used on our Hurricane Heating Systems. This problem can result in overheating and a potential fire situation. Our information is that you own a motor home or boat that contains one of these units.

To avoid any possibility of the System that you have overheating and potentially causing a fire please turn the System OFF using the master on-off switch located on the side of the electronic control box which is located adjacent to the Heater.

Please advise this office by telephone (1-800-755-1272), fax (604-278-1274) or e-mail ([itr@shaw.ca](mailto:itr@shaw.ca)) as quickly as you can. We will arrange to correct your problem with the Hurricane heater and change any necessary components. The service and required parts will be provided free of charge. At the same time that an authorized technician performs the necessary work, as compensation for the inconvenience that this may cause you, some additional upgrades which have been developed since you bought your Hurricane Heating System, will be implemented.

To correct this condition, your dealer will:

Replace your current control board with a new one.

Add a secondary mechanical high limit temperature aqua-stat wired in series with the fuel pump such that if the aqua-stat opens and the fuel pump will cease operating, the flow of fuel to the burner will stop and the heater will shut down.

Add a check valve to the bypass line near the bypass needle valve. If the needle valve is left open - this will prevent fuel from being siphoned from this line to the nozzle resulting in a faster shut down.

The work will take about one and a half hours to complete. However, additional time may be required depending on how dealer appointments are scheduled and processed.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We regret any inconvenience that this action may cause you. However, we are concerned about your safety. If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590, or call the toll-free Auto Safety Hotline at 1-888-327-4236.

Thank you for your patience and support in helping us to keep you safe.

Sincerely Yours,

International Thermal Research Ltd.